

Thank you for your interest in Teva Canada's pharmacy programs and resources.

Below you will find a list of frequently asked questions that we hope will provide you with the information you need.

Frequently asked questions

Continuing Education (CE) programs for pharmacists and pharmacy technicians

Where can I access Teva Canada's free continuing education (CE) programs?

To find a complete listing of Teva sponsored continuing education programs for pharmacists and pharmacy technicians, please visit <u>TevaCanada.com/CE</u>. If you require additional details about any of these CE programs, please contact your Teva Canada sales representative.

I'm having trouble registering for a CE course on Pear Healthcare's website, HealthElearning.ca. Who can I contact for help?

If you have any questions about registering for a program on HealthELearning.ca, or need technical support, please email Pear Healthcare Solutions at hello@pearhealthcare.ca

I am interested in registering for Pear Healthcare's injection training program. Does Teva still offer a promotional code for this program?

Effective June 1st, 2021, Teva Canada no longer offers promotional codes for Pear Healthcare's injection training program. Further inquiries related to this program should be sent to hello@pearhealthcare.ca

Teva-Fentanyl Patch Return Program

Where can I access information on the Teva-Fentanul Patch Return Program?

For complete details on the Teva-Fentanyl Patch Return Program, and to download program support materials and resources, please visit <u>TevaCanada.com</u>

I would like to order additional Teva-Fentanul Patch return sheets. Who can I contact for help?

Teva customers who would like to order additional Teva-Fentanyl Patch return sheets should contact their Teva Canada sales representative. A downloadable PDF of the return sheet can also be found on our <u>website</u>.

Other pharmacy tools and resources

Where can I find information on the Caregiver-Friendly Pharmacy Program?

Complete details on how to become a Caregiver-Friendly Pharmacy can be found on our website at <u>TevaCanada.com/CaregiverPharmacies</u>. Additionally, all of our caregiver support resources can be found at <u>TevaCanada.com/Caregivers</u>.

What other tools and resources are available for pharmacists and pharmacy technicians?

Visit our <u>website</u> to search our easy-to-use tools and resources designed to help you deliver enhanced services and make a difference in the lives of patients and caregivers in your community.

If you have additional questions related to Teva Canada's pharmacy programs and resources, please contact your Teva sales representative or email customer service at customer.service@tevacanada.com