

### **1. Does AJOVY (fremanezumab) have a patient support program?**

Yes, the program is called AJOVY Teva Support Solutions (AJOVY TSS for short). The services are available to you and your physician as long as the patient is enrolled in the AJOVY TSS program.

### **2. How can I reach AJOVY Teva Support Solutions?**

You may reach the program via:

Phone: 1-833-302-0121

Fax: 1-833-302-0122

Email: [TSS@ajovycanada.ca](mailto:TSS@ajovycanada.ca)

Hours of operation: 8:00 a.m. to 8:00 p.m. ET, Monday to Friday (except statutory holidays)

Website: An AJOVY patient brochure and more information is available at our Canadian website, [www.ajovy.ca](http://www.ajovy.ca).

### **3. How do I enrol into the AJOVY TSS program?**

Once your healthcare provider has determined that AJOVY is a good treatment option for you, your healthcare provider may enrol you by filling in the AJOVY TSS enrolment form and emailing or faxing the form to the AJOVY TSS program. The AJOVY TSS enrolment form will need to be signed and dated with your consent.

Note: even if the prescriber makes a reimbursement submission on your behalf directly to a payer, they are encouraged to enrol you in the AJOVY TSS program in parallel to allow you to benefit from the services available to you.

### **4. What are main components of the AJOVY TSS program?**

- Assistance with reimbursement navigation
- Financial assistance as determined on a case-by-case basis
- Injection training

**Note:** for further program details, please refer to section 6.

### **5. Does the AJOVY TSS program offer financial assistance for patients?**

Yes, co-pay and financial assistance are available to all patients enrolled in the AJOVY TSS program and will be determined on a case-by-case basis.

**6a. Who is eligible to the AJOVY Fast Track (AFT) Program?**

Public and privately insured patients, enrolled in the AJOVY TSS on or after August 15, 2022, and whose plan/payer has listed AJOVY, and who meet eligibility criteria for the AJOVY Fast Track (AFT) program:

- Must be 18 years of age or older, diagnosed with migraine and have 4 or more migraines days per month.
- Must be prescribed AJOVY as per the product monograph
- Public plan patients must meet the approved public listing criteria (may vary by province or public drug plan)
- Private plan patients must meet prior authorization criteria approved as per their individual plan (may vary by individual private drug plan)
- Concomitant use of AJOVY with Botox (OnabotulinumtoxinA) is not eligible for inclusion under the AFT program.

Note: the objective of the AFT program is to initiate a patient on AJOVY as soon as possible after they have been prescribed AJOVY assuming that the patient is eligible for their respective or applicable drug plan reimbursement.

**6b. How many doses can a patient receive under the AFT program?**

The AFT program will provide AJOVY doses to the patient while their coverage is being secured in order to begin treatment as soon as possible.

- Once the patient's coverage is secured, the AFT doses can be billed to their plan.

Note: If approval by the respective payor is not received 3 months after the initiation of AJOVY for a patient, the patient may be continued on AJOVY beyond 3 months based on a case-by-case assessment. The case-by-case assessment will be subject to certain factors such as filing of a reconsideration request by the patient's physician to the respective payor in case of a denial of the initial reimbursement submission.

**6c. How long will the AFT program continue?**

The whole AFT program can be concluded by Teva anytime with an appropriate notice period to the stakeholders.

**7. What will happen once I am enrolled in the AJOVY Teva Support Solutions?**

An AJOVY TSS patient care specialist will call you to welcome you to the program, assist you with reimbursement navigation, and outline next steps.

**8. What are the available AJOVY device options?**

AJOVY is available as a pre-filled syringe (PFS) and a pre-filled auto-injector (AI) device.

**9. How do I start the treatment?**

Once you are ready to start treatment, the AJOVY TSS patient care specialist will arrange to have your prescription ready and schedule an injection-training appointment. On the day of your appointment, you will receive your injection training and self-inject your first dose of AJOVY with the guidance of a program-trained healthcare professional.

AJOVY should be self-administered every 30 days for the monthly dosing option. AJOVY can also be self-administered every 3 months (3 separate injections, one after another) for the quarterly dosing regimen.

**10. Is there a compassionate access program?**

There is no compassionate access program for AJOVY.

**11. Where can I find additional information?**

Please contact the AJOVY Teva Support Solutions or visit the AJOVY website at [www.ajovy.ca](http://www.ajovy.ca).



**LEGAL DISCLAIMER:** You can review the most current version of the AJOVY Teva Support Solutions program and Q&A at any time at this page.

We reserve the right, at our sole discretion, to update, change, replace or cancel all or any part of the AJOVY Teva Support Solutions program (and these Q&A), including eligibility and coverage criteria, by posting updates and changes to our website (tevacanada.com). It is your responsibility to check our website periodically for changes. Your continued use of, or access to, our website (Tevacanada.com) or the AJOVY Teva Support Solutions program following the posting of any changes to our website constitutes acceptance of those changes.

This document contains both medical and non-medical information regarding the AJOVY TSS and is not a substitute for medical advice. Please consult your physician for medical advice. Always seek the advice of a physician or other qualified healthcare provider with any questions regarding a medical condition.